**MOCK API DOCUMENTATION – BANKING SCENARIOS**

**Base URL:** <https://wisdomloop-bank.free.beeceptor.com/>

## **1. Account Balance**

* Endpoint: /balance
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "account": "9012",  
 "balance": "₹15,430.55",  
 "date": "12 Sep 2025",  
 "message": "Your account ending 9012 has a balance of ₹15,430.55 as of 12 Sep 2025."  
}

* Variables: account\_number, balance, as\_of\_date, message

## **2. Last Five Transactions**

* Endpoint: /transactions
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "transactions": [  
 "1 Sep ₹500 Grocery",  
 "2 Sep ₹1,200 Online Purchase",  
 "3 Sep ₹300 ATM Withdrawal",  
 "4 Sep ₹900 Utility Bill",  
 "6 Sep ₹250 Coffee Shop"  
 ],  
 "message": "Here are your last 5 transactions."  
}

* Variables: transactions, message

## **3. Block My Card (Request Last 4 Digits)**

* Endpoint: /block\_card\_request
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "message": "I can block your card. Please confirm the last 4 digits of your card."  
}

* Variables: message

## **4. Block Card Ending 9012**

* Endpoint: /card\_block
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "account": "9012",  
 "message": "Your card ending 9012 has been blocked successfully. A replacement card will be sent to your registered address."  
}

* Variables: account\_number, message

## **5. Raise a Dispute ₹1200 on 5 Aug**

* Endpoint: /raise\_dispute
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "transaction\_amount": "₹1200",  
 "transaction\_date": "5 Aug 2025",  
 "ticket\_id": "D1200AUG5",  
 "message": "Dispute raised for transaction ₹1200 on 5 Aug 2025. Ticket ID: D1200AUG5 created successfully."  
}

* Variables: transaction\_amount, transaction\_date, ticket\_id, message

## **6. Status of Complaint C123**

* Endpoint: /complaint\_status
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "complaint\_id": "C123",  
 "status": "Under Review",  
 "expected\_resolution": "2 working days",  
 "message": "Complaint C123 is under review. Expected resolution within 2 working days."  
}

* Variables: complaint\_id, status, expected\_resolution, message

## **7. I Want to Complain**

* Endpoint: /create\_complaint
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "message": "Please provide details of your complaint so I can create a ticket."  
}

* Variables: message

## **8. Nearest Branch in Andheri**

* Endpoint: /locate\_branch
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "location": "Andheri",  
 "branches": [  
 "BOB Andheri West – SV Road",  
 "Union Bank Andheri East – MIDC",  
 "Central Bank Andheri East – JB Nagar"  
 ],  
 "message": "Top 3 branches in Andheri."  
}

* Variables: location, branches, message

## **9. ATM Near Pincode 560001**

* Endpoint: /locate\_atm
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "pincode": "560001",  
 "atms": [  
 "BOB ATM Residency Road",  
 "Union Bank ATM MG Road",  
 "Central Bank ATM Brigade Road"  
 ],  
 "message": "Top 3 ATMs near pincode 560001."  
}

* Variables: pincode, atms, message

## **10. KYC Status**

* Endpoint: /kyc\_status
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "kyc\_status": "Pending",  
 "required\_documents": ["PAN", "Address Proof"],  
 "message": "Your KYC is pending. Please submit PAN and address proof at your nearest branch."  
}

* Variables: kyc\_status, required\_documents, message

## **11. Cheque Status for 345678**

* Endpoint: /cheque\_status
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "cheque\_number": "345678",  
 "status": "Cleared",  
 "clear\_date": "10 Sep 2025",  
 "message": "Cheque number 345678 is cleared on 10 Sep 2025."  
}

* Variables: cheque\_number, status, clear\_date, message

## **12. FD Rates**

* Endpoint: /fd\_rate\_info
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "fd\_rates": {  
 "1\_year": "6.5%",  
 "2\_years": "6.8%",  
 "3\_years": "7.0%"  
 },  
 "message": "Current FD rates: 6.5% for 1 year, 6.8% for 2 years, 7.0% for 3 years."  
}

* Variables: fd\_rates, message

## **13. Loan Status for Home Loan 7788**

* Endpoint: /loan\_status
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "loan\_id": "7788",  
 "next\_emi": "₹15,000",  
 "due\_date": "5 Oct 2025",  
 "interest\_rate": "8.2% p.a.",  
 "message": "Loan 7788: Next EMI of ₹15,000 due on 5 Oct 2025. Interest rate 8.2% p.a."  
}

* Variables: loan\_id, next\_emi, due\_date, interest\_rate, message

## **14. Speak to Agent (Escalation)**

* Endpoint: /speak\_to\_agent
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "message": "Transferring you to a live agent now. Please hold…"  
}

* Variables: message

## **15. My Card Problem (Ambiguous)**

* Endpoint: /card\_problem
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "message": "Could you clarify? Do you want to block your card, raise a dispute, or check status?"  
}

* Variables: message

## **16. Balance in Hindi**

* Endpoint: /balance\_hindi
* Method: GET
* JSON Response:

{  
 "language": "HI",  
 "account": "9012",  
 "balance": "₹15,430.55",  
 "date": "12 सितम्बर 2025",  
 "message": "आपके खाते 9012 का बैलेंस ₹15,430.55 है, 12 सितम्बर 2025 तक।"  
}

* Variables: account\_number, balance, as\_of\_date, message

## **17. Branch in Fort Mumbai (Two Options)**

* Endpoint: /branch\_fort\_mumbai
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "branches": [  
 "BOB Fort – DN Road",  
 "Union Bank Fort – Horniman Circle"  
 ],  
 "message": "There are multiple branches in Fort Mumbai. Please choose one."  
}

* Variables: branches, message

## **18. Dispute for Transaction Not Found**

* Endpoint: /dispute\_not\_found
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "message": "We could not locate that transaction. Please verify the date and amount or contact a live agent."  
}

* Variables: message

## **19. API Timeout on Balance**

* Endpoint: /balance\_timeout
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "message": "We are experiencing a temporary delay fetching your balance. Please try again later or speak to a live agent."  
}

* Variables: message

## **20. You Are Useless Agent Now (Frustration)**

* Endpoint: /frustrated\_user
* Method: GET
* JSON Response:

{  
 "language": "EN",  
 "message": "I’m sorry you feel that way. I’m transferring you to a live agent."  
}

* Variables: message